



FAIRYGODBOSS CHEAT SHEET

FROM YOUR FRIENDS AT



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Company Details

THE HANOVER INSURANCE GROUP, INC.

4,200 employees

Headquarters:

Worcester, Massachusetts

CEO:

Jack Roche

(2017-present)



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Most Interesting Tidbit

The Hanover Insurance Group is one of the oldest businesses to continuously operate within the same industry in the U.S.

Over the course of its 160-year history, it has managed to establish one of the longest and proudest records in its field.



Our Favorite Review



Anonymous shared this review of **The Hanover Insurance Group, Inc.**, United States on Nov 29th, 2019

"The Hanover is committed to the promise of Inclusion & Diversity in our workforce. Additionally, as a working mom, The Hanover also provides the flexibility needed to care for my family, whenever/wherever, no questions asked. Here, I never have to feel that my kids are second to my career."

Overall Job Satisfaction:

5.0

Are women & men treated equally?

"Yes"

Does the CEO support gender diversity?

"Yes"



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This Really Impressed Us

Women make up

60%

of The Hanover's workforce.



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What's New At The Hanover

In 2019, The Hanover launched **Insurago**, an innovative customer-facing digital insurance platform that enables independent agents to acquire new customers and offers those customers easier access to counsel.



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2 Ways to Say “Why I’m Excited to Work at The Hanover”

“The Hanover works to make insurance more accessible” – Recognizing that purchasing insurance can be complicated, The Hanover works solely with independent insurance agents who are experts in their local markets, helping to make the process easier and more accessible for customers.

“The Hanover sees sustainability as a business necessity” – As a property and casualty insurer, The Hanover understands that environmental catastrophes pose a risk to their business. That’s one reason they’ve invested in green technology, energy efficiency and other conservation and waste-reducing programs.



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2 Things Your Interviewer Wants to Hear

Here are two phrases and examples of how you can use them in your interview.

PHRASE:

“CARE values”

EXAMPLE: “I understand that The Hanover is defined by its CARE values – collaboration, accountability, respect and empowerment. Here are some ways I exhibit those values.”

PHRASE:

“The Hanover Difference”

EXAMPLE: “How do you see the person in this role best contributing to The Hanover Difference?”



Things to Know About the Insurance Industry

Artificial Intelligence is on everyone's mind.

Insurance executives believe that artificial intelligence will significantly transform the industry in the immediate future, and as such, they are investing in AI algorithms that enhance the customer experience.

By automating personalized services and enabling faster claims handling and individual risk-based underwriting processes, these algorithms are lowering costs and improving efficiency for the customer.



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Extra Credit

Your Pre-Interview Reading Assignment

CAREER PATHING

I Thought I'd Landed My Dream Job, Only to Discover It Wasn't For Me — Here's What I Did Next



AdobeStock

[Read the story](#)



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You've got this!

*Best of luck with your next steps at The
Hanover!*